



**Marine Corps Air Station
New River
Town Hall Meeting
8 October 2013**

Colonel Timothy M. Salmon
Commanding Officer
(910) 449 - 6307



Purpose

Our purpose is to provide MCAS New River service members and families an opportunity to learn about upcoming happenings and bring any questions or concerns directly to the Station Commanding Officer and his representatives.



Representatives

- **Col Salmon, CO, MCAS New River***
- **LtCol Pierson, XO, MCAS New River**
- **SgtMaj Allen, SgtMaj, MCAS New River**
- **Randy Scott, S-4 Officer***
- **Eric Williams, Deputy S-4 Officer**
- **Jim Steadman, Director, MCCS***
- **Laurie Cole, Deputy Director, MCCS**
- **Richard Cole, Semper Fit Director***
- **Tamie Bryan, Family Advocacy Program Manager***
- **Sheila Covington, Marine Corps Family Team Building Director***
- **Dana Cozzens, Personal and Professional Development Director***
- **Tim Cook, Family Care Branch Manager***
- **Jill Campbell, School Liaison Officer***
- **Dr. Aldridge Boone, NC-CLDS Superintendent**
- **Dr. Harriet Hunter-Boykin, NC-CLDS Assistant Superintendent**
- **Wyonia Chevis, DeLalio Elementary School Principal**

***Speakers**



Representatives (Cont.)

- **Robby Armel, Food and Hospitality***
- **Michelle Wilson, Services Director***
- **LCDR Massie, Station Chaplain***
- **Father Hoog, Station Catholic Priest***
- **CDR Webster, Director of Branch Clinics, NHCL***
- **CAPT Faunce, Assistant Chief of Staff, Facilities***
- **Nina McBroom, Regional Housing Program Manager**
- **Kristin Vauiso, MCAS New River AMCC**
- **Kathleen Murney, Project Director for AMCC**
- **1stLt Burns, Public Affairs Officer, MCAS New River***
- **LtCol Boulware, Operations Officer, MCAS New River**
- **LtCol Cava, Staff Judge Advocate, MCAS New River**
- **Maj Beraud, Comptroller, MCAS New River**
- **Maj Cato, Provost Marshal**
- **Kirk Kropinack, Director of Environment Affairs Department**

***Speakers**

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Format

- Speakers will brief important information
- Request audience to hold questions until each speaker finishes their presentation
- Speakers and/or representatives will answer questions in turn
- General questions will be answered immediately to the best of our ability; personal issues may be handled offline at the conclusion of the town hall meeting



Mission

Provide aviation support and services, facilities and logistics, security and force protection to promote and enhance readiness, sustainment and quality of life for operating forces, tenant commands, military personnel and families.





Guidance

- Provide superior support to the Operating Forces
- Treat every service member and their families like the heroes they are
- Be good stewards of our resources and tax payer dollars



Philosophy

- Take pride in our Corps and Country
- Foster teamwork and unit cohesion
- Instill a sense of purpose; “Make it matter!”
- Maintain a sense of balance; “Moral, Mental, and Physical development”
 - Trust – Character and Competence; emphasize the will as much as skill



MCAS New River

Established: April 1945

Two runways:

05/23: 5,129 ft

01/19: 4,790 ft

Total acres: 3,616

Miles of waterfront: 5.7

Privatized Family Housing:

Officer - 89 houses (88 occupied)

Enlisted - 260 houses (238 occupied)

Current Value: \$1.3B

Personnel

Military: 6,681

Military Family Members: 6,320

Civil Service Employees: 158

NAFI Employees: 378

Permanent Contractors: 235

Total: 13,772

OPFOR: MAG 26 (9 Sqdns); MAG 29 (6 +2 Sqdns)

- over 200 acft (46 to 53 % of 2d MAW acft FY15)

- adding ~800 Marines & 1200 family members

Supt Est: VMX-22; CNATT; MATSS; 362 Trng Sqdn

as of 22 July 2013



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Station Functions

- Airfield Operations; Fuels, Air Traffic Control & Maintenance, Airfield Rescue and Fire Fighting, Weather, Ordnance, etc.
- C-12 Flight Ops / OSA Support
- Mission Assurance
- Facilities and Maintenance
- Supply & Procurement
- Environmental Management
- Marine Corps Community Services
- Information Technology (IT)
- Training
- Safety
- Administration
- Business Performance Office
- PAO / Combat Camera
- Continuing Education
- Community Relations / Strategic Communications
- Religious Ministries (Memorial Chapel)
- Legal
- Comptroller





Partnership with MCB Camp Lejeune

- Logistics Support Agreement (LSA) with MCB Camp Lejeune
- MCB Camp Lejeune provides facilities maintenance as well as supplemental support in other areas:

Fire & Emergency Services

Environmental

Engineering

Food Service

Laundry and Dry Cleaning

Base Telephone

Real Property/Land Management

PMO/Security

Contracting

Housing

Education

MCX

Range Management

Utilities

Transportation Services



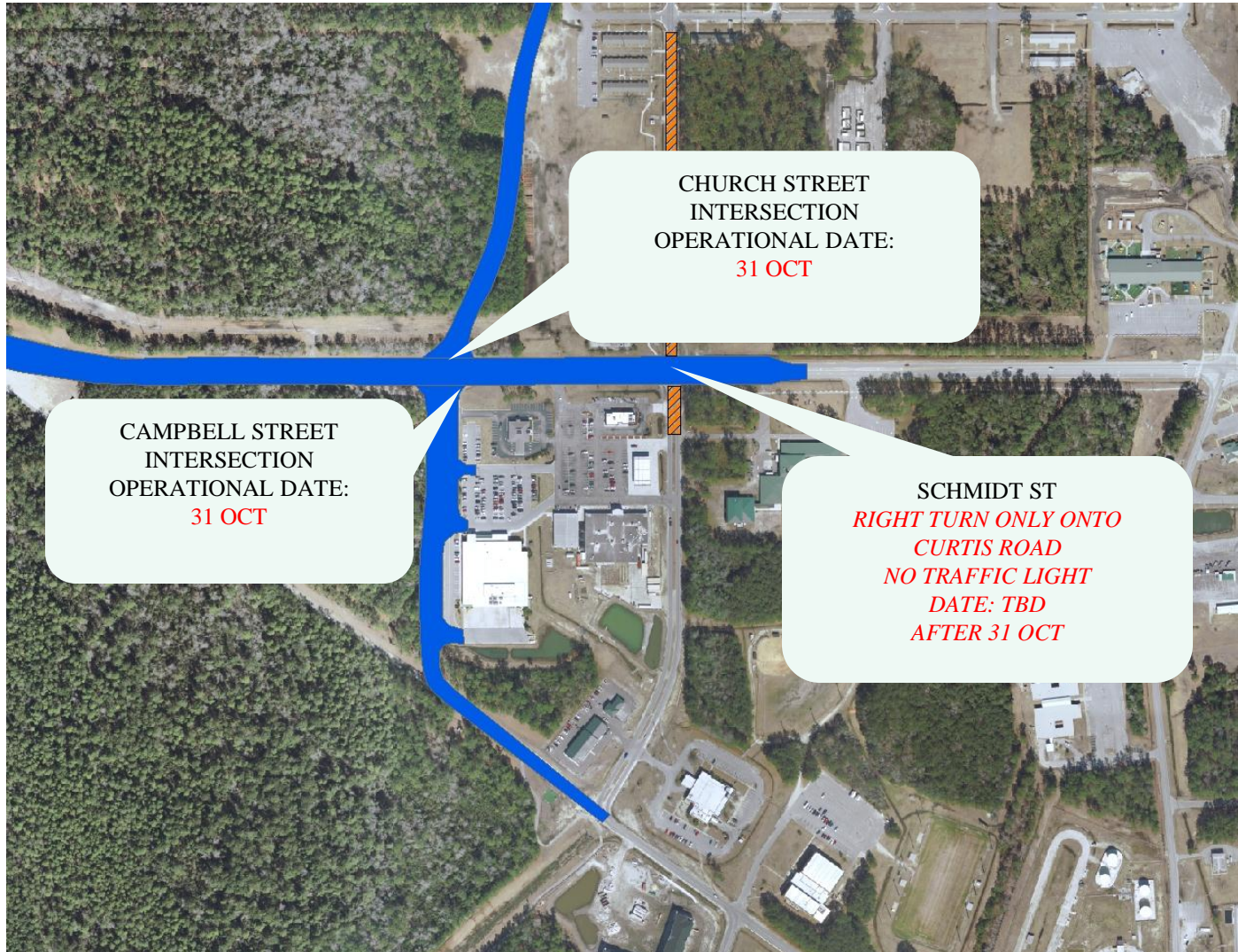
Station S-4

Randy Scott, S-4 Officer

Eric Williams, Deputy S-4 Officer

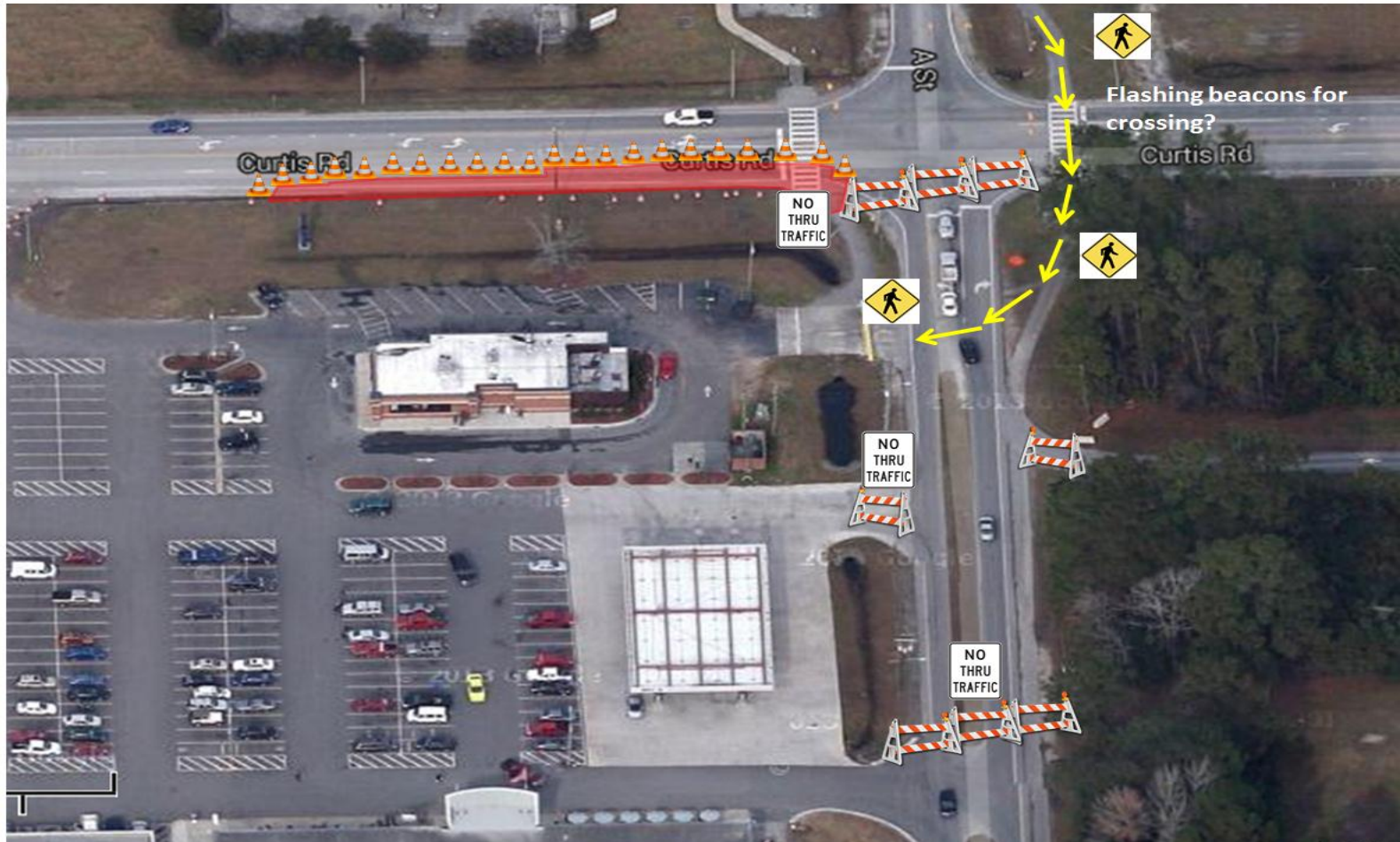
449-6506

P1268B, Geiger Access Upgrades



**Scheduled
Completion
January 2014**

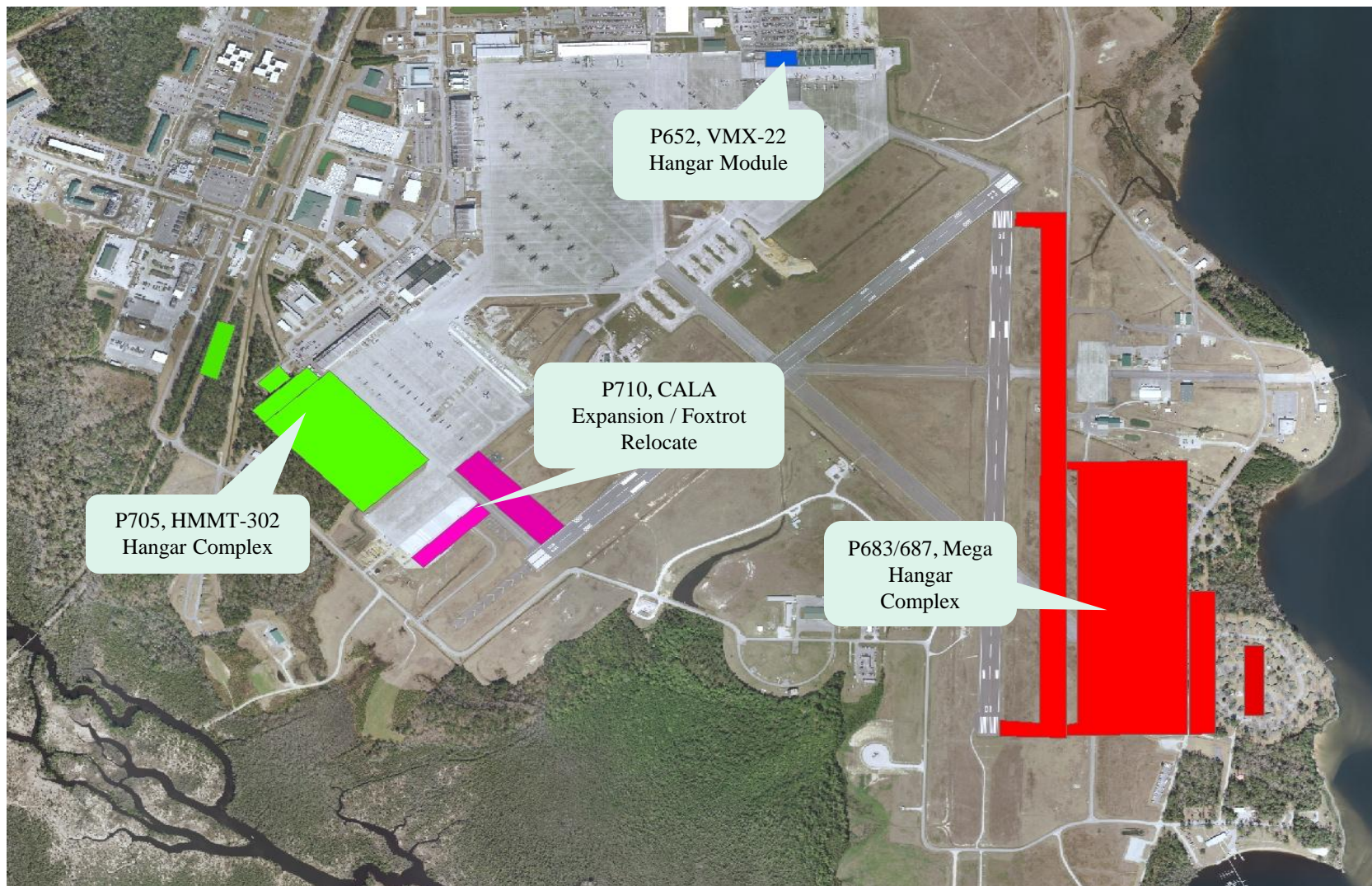
**P1268B, CONSTRUCTION ACTIVITIES
CURTIS ROAD, INTERSECTION ALPHA AND SCHMIDT
START DATE: TBD, AFTER 31 OCT
SCHEDULED COMPLETION, JANUARY 14**



Youth Sports Complex Turn Lanes Douglass Road



Current MCAS New River MILCON Projects





FUTURE PROJECTS

- **FY14 MILITARY CONSTRUCTION**
 - P726, Communications Station**
 - P676, CH-53K Maintenance Training Facility**
 - P674, Corrosion Control Hangar**
 - P025, Replace Delalio Elementary School**
- **FY14 MAINTENANCE AND REPAIR**
 - NR1406M, Air Station Chapel Renovation**
- **FY14 MINOR CONSTRUCTION**
 - MV-22 Display, New River Aviation Memorial**



Jim Steadman, Director

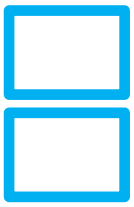
Laurie Cole, Deputy Director

449-6704



Quality of Life Facilities

- **Since FY-11, MCCS has received funding for 33 new quality of life facilities totaling nearly 40 million dollars**
- **So far this year we have completed 10 projects totaling \$5,208,000**
- **Within the next year we will complete the final 12 projects totaling 14,671,000**



Youth Sports Complex
Completed August 2013

AS 4400 Fitness Center
Completed September 2012



© 2013 Google

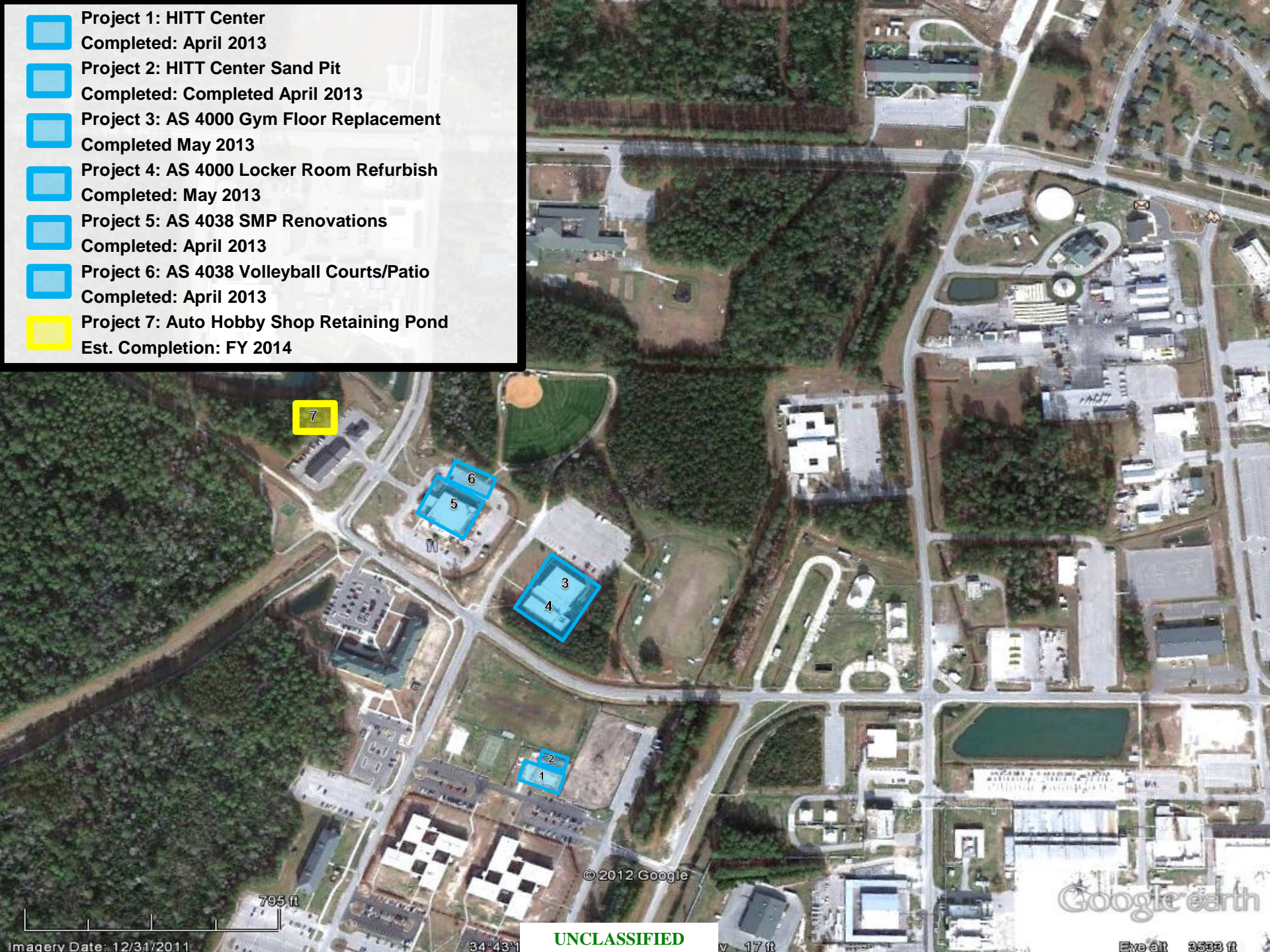
805 ft

Google earth

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10/8/2013

-  Project 1: HITT Center
Completed: April 2013
-  Project 2: HITT Center Sand Pit
Completed: Completed April 2013
-  Project 3: AS 4000 Gym Floor Replacement
Completed May 2013
-  Project 4: AS 4000 Locker Room Refurbish
Completed: May 2013
-  Project 5: AS 4038 SMP Renovations
Completed: April 2013
-  Project 6: AS 4038 Volleyball Courts/Patio
Completed: April 2013
-  Project 7: Auto Hobby Shop Retaining Pond
Est. Completion: FY 2014



7

6
5

3
4

2
1

© 2012 Google

Google earth

795 ft

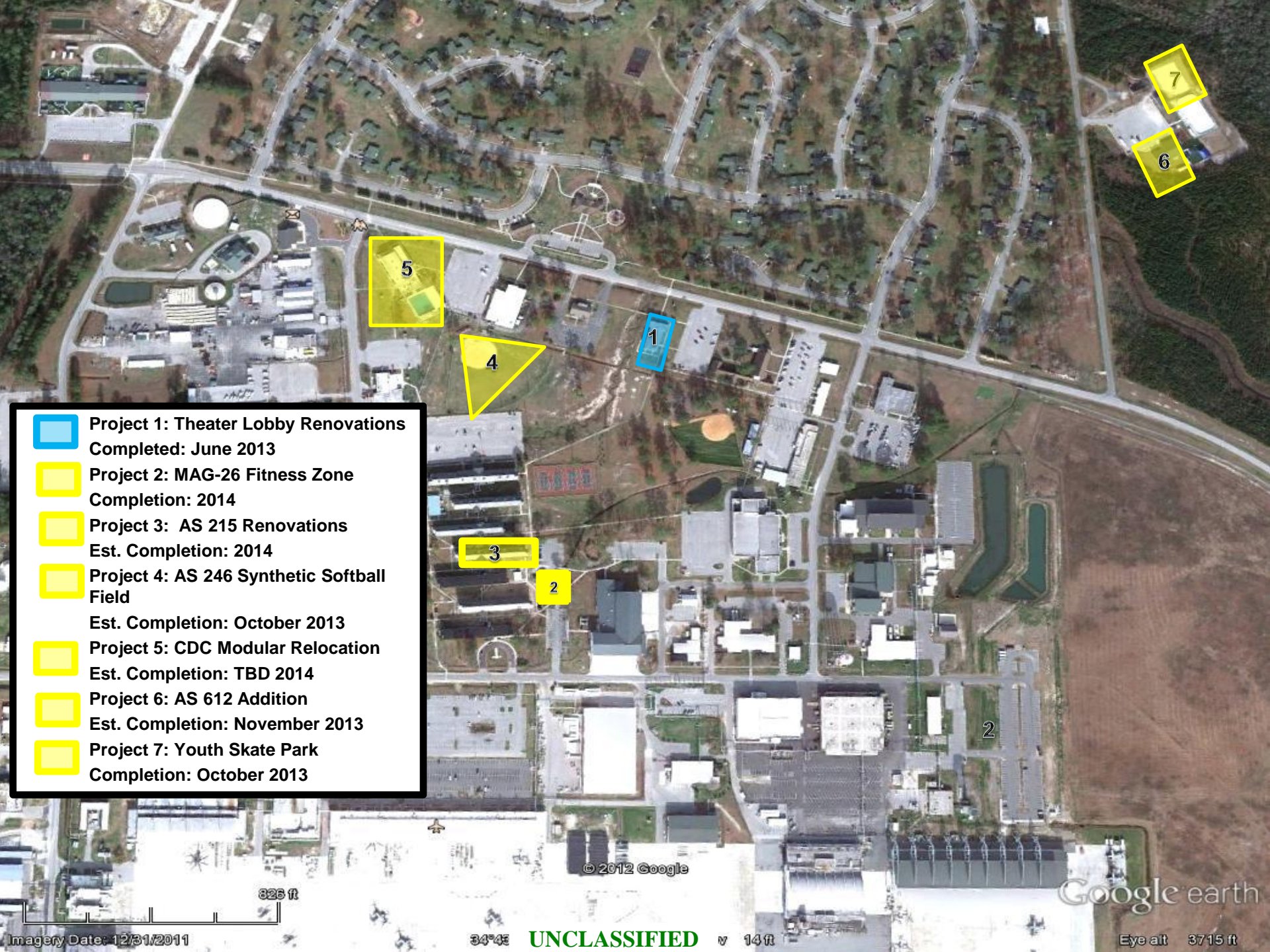
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17 ft

Eye alt 3533 ft

Imagery Date: 12/31/2011

34°43'1



Project 1: Theater Lobby Renovations
Completed: June 2013



Project 2: MAG-26 Fitness Zone
Completion: 2014



Project 3: AS 215 Renovations
Est. Completion: 2014



Project 4: AS 246 Synthetic Softball Field
Est. Completion: October 2013



Project 5: CDC Modular Relocation
Est. Completion: TBD 2014



Project 6: AS 612 Addition
Est. Completion: November 2013



Project 7: Youth Skate Park
Completion: October 2013

© 2012 Google

Google earth

826 ft

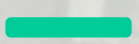
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34°45'

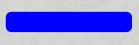
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v 14 ft

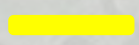
Eye alt 3715 ft



Marina Nature Trail
Completed August 2013



Perimeter Road Running Trail
Completed October 2013



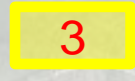
Longstaff Running Trail
Completion FY-14-15



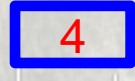
AS 2800 Waterfront Community
Center
Completion: December 2013



Transition Readiness Center
Completion FY-14



Marina Boat Yard Relocation
Completion FY-14

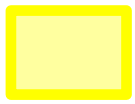


Perimeter Running Trail Fitness
Zone: Completed October 2013

2140 ft

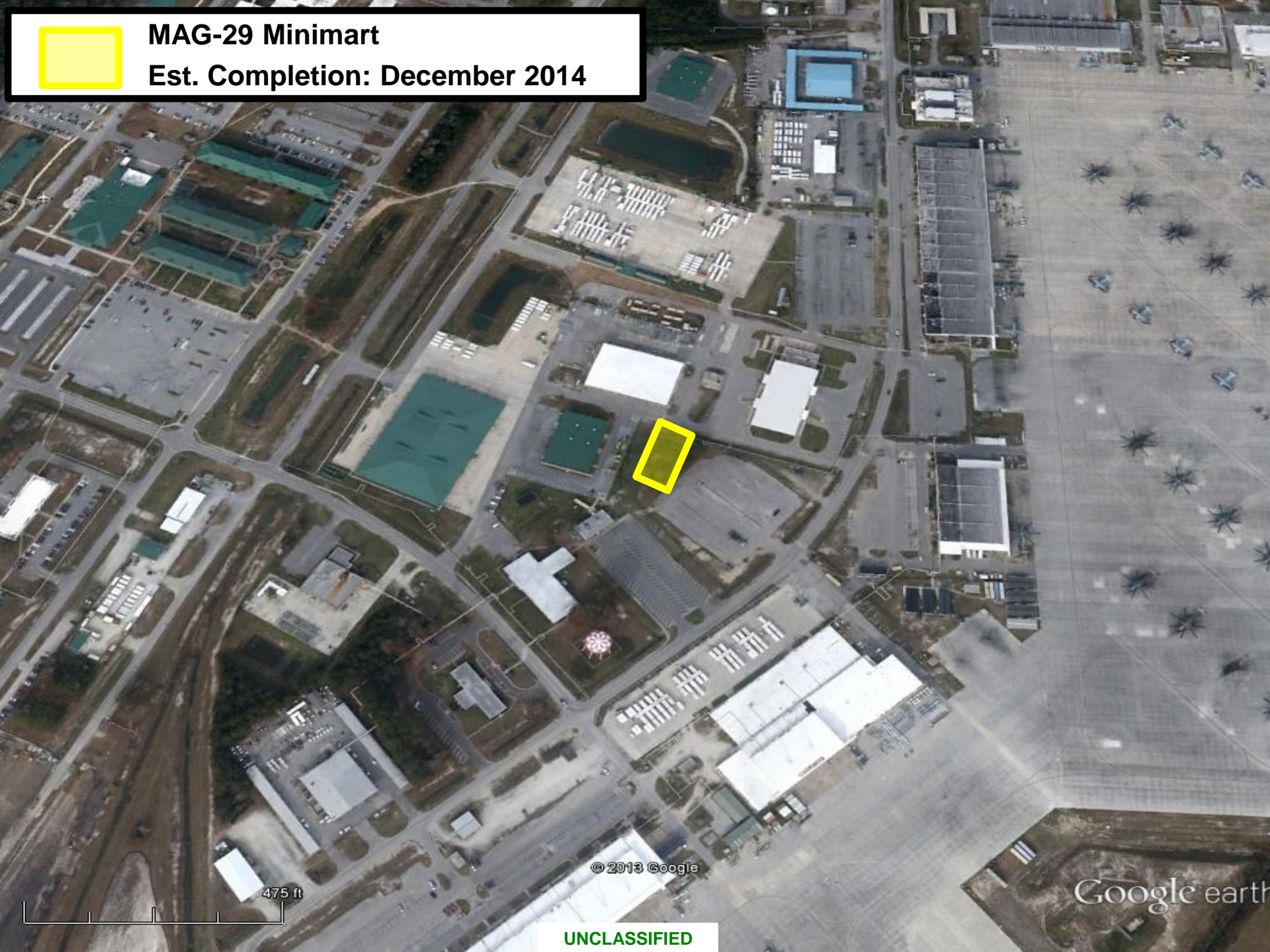
© 2012 Google

Google earth



MAG-29 Minimart

Est. Completion: December 2014



© 2013 Google

475 ft

Google earth

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Richard Cole

Semper Fit Director

449-6410



New Programs

- **Family Rockwall Friday Nights began 13 September (Ages 5+)**
- **Family Ultimate Frisbee open play at Sports and Family Fitness Field : 6 Oct through 17 Nov from 1230-1630**
- **MCAS New River Running Series: 4 races**

Zombie Run	Sat, 26 Oct
Jingle Bell Fun Run	Sun, 7 Dec
Color Run	TBD
Rave Run	TBD
- **Events we are developing:**
 - Amazing Race Wilderness Challenge**
 - Outdoor Recreation Camps**
 - Trips and Competitions**
 - Intramural & Family Triathlon Series**



Upcoming Events

- **Beast of the East Flag Football** AS-4000 19 Oct
- **All Marine Women's Basketball** AS-4000 23-30 Oct
- **Zombie 5K Challenge** AS-4400 26 Oct
- **Spooktacular** Youth Center 26 Oct
- **Bark in the Park** Dog Park 27 Oct
- **Youth Sports Complex Party** YS Complex 3 Nov
- **Tree Lighting Ceremony** Officers' Club 1 Dec
- **Trees For Troops** YS Complex 6 Dec
- **Special Olympics Fall Games** AS-4400 6 Dec
- **Jingle Bell Fun Run** AS-4400 8 Dec
- **Candy Land** AS-4000 21 Dec

- **Coming Soon: Extreme Skate Park Grand Opening**



Jay Hill

Marine & Family Programs Director

Behavioral Health: Tamie Bryan 449-6069

Team Building: Sheila Covington 449-4505

Personal and Professional Development: Dana Cozzens 449-5255



Behavioral Health Branch

- **Family Advocacy**
- **Substance Abuse**
- **Sexual Assault Prevention**
- **Combat Operational Stress Control**
- **Suicide Prevention Programs**
- **Individual, Marital, and Substance Abuse Counseling Services**
- **Victim Advocacy**
- **Prevention Education**
- **Treatment and Intervention Classes**
- **Command Briefs**
- **Home Visitor Services**
- **Crisis Intervention**

- **Military Family Life Counselor (MFLC) sponsored by the Office of the Secretary of Defense.**



Marine & Family Programs

Marine Corps Family Team Building Branch

- Lifeskills, Lifestyles, Insights, Networking, Knowledge, Skills (L.I.N.K.S), Readiness & Deployment Support, Family Readiness, MCCS Coordinator
- Command Team Training

Personal & Professional Development Branch

- Relocation/Transition Readiness Seminar/Career Resources/Family Member Employment/Personal Financial Management Workshops

Library

- DoD Premier Status, Public Internet Access, eBook devices, Technology, Current Audio, Video, Print, and Online Resources. Children and Youth Programs, Collaborative Resource Center for all MCAS Divisions



Tim Cook

Family Care Branch Manager

449-5637



Family Care Branch

- **Child Development Center (CDC)**
CDC Director: Amanda Moore 449-6712
- **Pediatric Nurse:**
POC: Diana Davis 449-4451
- **CDC is fully committed to providing the highest level of quality childcare for military and DOD families in our communities**
- **Program Nationally Accredited through the National Association for the Education of Young Children (NAEYC)**



Family Care Branch

- **Hours of Operation:**
 - Full Day (0600-1800 Mon- Fri)**
 - Part Day Preschool (0830-1230 MWF and TTh sessions)**
 - Hourly Childcare (0800-1700 Mon - Fri)**
 - Special Function Childcare**
 - Parent's Night Out (1830-2300/1st Friday of every other month)**
 - Pre-Deployment/Return & Reunion Briefs**
 - Family Team Building and Unit/Squadron special functions**
- **CDC Capacity: 272**
 - **5 Infant Rooms**
 - **4 Pre-toddler Rooms**
 - **5 Toddlers Rooms**
 - **5 Preschoolers (3, 4, and 5yr olds)**
- **Coming Soon: CDC II FY 2014 Capacity: 100**



Family Care Branch

- **Ratios:**

Infant (6wks-12mos) ratio- 1:4

Pre-toddler (13mos-23mos) ratio- 1:5

Toddlers (2yr. olds) ratio-1:7

Preschoolers (3, 4, and 5yr olds) ratio- 1:12

- **Resource and Referral Office**

POC: Patti Cozzolino 449-5633

Enrollment/Waiting-list

Infants: 7- 8 months

Pre-Toddlers: 2 – 3 months

Toddlers: none

Preschool: 1 month

Childcare fees are based on Total Family Income (TFI) to include Base Pay, BAH, BAS and Spousal Income.



Family Care Branch

- **Family Childcare Program:**
 - **POC: Erin McCarthy 449-5636**
 - **Independent Home-based Business Owners**
 - **Childcare in a home-like environment**
 - **Childcare in Family Housing**
- **USDA Program Manager:**
 - **POC: Dyana Zeh 449- 4451**
 - **Providing healthy meals and snacks**
 - **(whole & 1% milk, more fresh fruit/veggies, snacks lower in sugar)**
- **Youth Activities Center**
 - **School Age Before & After School Care**
 - **Open Recreation Programming (4H)**
 - **Summer Camp/Spring & Winter Vacation/Drop In Care**
- **Exceptional Family Member Program**



Jill Campbell

School Liaison Officer

449-4702



K-12 School Liaison Officer

- **Families**

Assists with school selection, enrollment, transitions, advocacy, and academic support

- **Schools**

Provides training and resources to help them support the needs of the military child

- **Command**

Advises command on education related issues, connects with Family Readiness Officers and support providers to help families



Why?

- **Family Readiness = Military Readiness**
- **Military children move an average of 8x between Kindergarten and graduation**
- **Multiple deployments are putting more strain on families than ever before**
- **Reintegration is more difficult**



How?

- **Educational and transitional support for military families**
- **Facilitates relationship with community**
- **Volunteer for/develop school programs**
- **Represents command regarding school issues.**
- **Facilitates use of programs/guidance such as:**

Interstate Compact

Soarathome.com

Tutor.com

Invisiblelanguage.com



Camp Lejeune Schools

- **District Office: 451-2461**
- **NC-CLDS Superintendent**
 - **Dr. Aldridge Boone**
- **NC-CLDS Assistant Superintendent**
 - **Dr. Harriet Hunter-Boykin**
- **DeLalio Elementary School Principal**
 - **Wyonia Chevis**
 - **449-0601**



Robby Armel

Food and Hospitality Director

449-4830



Food & Hospitality

Club system consists of the Officers' Club, the Staff Noncommissioned Officers' Club, and the Enlisted Club "Home of the Single Marine Program"

CLUB OPERATIONS

- **Provide lunch to all base personnel from 1100-1300, Monday through Friday**
- **Provide catering services for a variety of functions to all authorized personnel, such as Receptions, Change of Commands, Dining-Ins, Mess Nights, etc.**
- **Lounge hours by Club**
 - **Officers' Club – Wed through Fri 1530 to 1930/TBD, Happy Hour 1700 to 1800**
 - **SNCO Club – Wed through Fri 1530 to 1930/TBD, Happy Hour 1600 to 1700**
 - **Enlisted Club – Mon through Fri 1530 to 2200**
Saturday 1300 to 2300 and Sunday 1300 to 2000

Club sponsors events such as Poker Night, Bosses' Night, Bingo, Easter Brunch, Mother's Day Brunch, Beer Pairing and Daddy Daughter Dance



Food & Hospitality

Bowling Center and Snack Bar

Provides variety of entertainment in the form of open bowling, league bowling, birthday parties, extreme bowling as well as theme parties, Parent's Night Out, Single Marine Program events, and New Year Eve parties.

Corner Café

Provides breakfast and lunch services Monday – Friday. Located next to MAG-26 Barber Shop and MAG-26 Headquarters.

Big Dog Deli

Food delivery vehicle provides a variety of foods and beverages all over base according to predetermined scheduled stops as well as stopping at other various locations aboard the installation and for special events.



Food & Hospitality

Lakeside Grill

Provides a breakfast and lunch, Monday – Friday, for all base personnel.

Located on Campbell Street, across from Base Supply and adjacent to MAG-26 parking area.

McAvoy's New York Style Deli

Provides a variety of New York Deli and Panini sandwiches, Monday – Friday.

Located at the corner of McAvoy and Campbell Street



Food & Hospitality

Subway

Provides a variety of sub sandwiches. Located next to MAG-29 Exchange and Barbershop

Wendy's

Provides a variety of fast foods to the New River Air Station and Camp Geiger, located off the main road (Curtis) in the MCX parking lot

Noble Roman's

Provides a variety of pizza products and sandwiches. Located within the Enlisted Club, home to the Single Marine Program

Heavenly Brew

Gourmet coffee service, select sandwiches and variety of Hershey's Ice Cream, located within the Enlisted Club, home to the Single Marine Program



Michelle Wilson
Services Director
449-5601



Services Direct Operations

Automotive Skills Center: 449-6709

- **Rental Equipment**
- **Wheel Alignment**
- **Tire Sales**
- **NC State Vehicle Inspections**

Vending: 449-5601

- **Sandwich Vending**
- **Bulk Vending**
- **Laundry Vending**
- **Video Games (Jukebox, Photo Machines)**

Landing Pad: 449-0133

- **Plaques & Engraving**
- **Dog Tags**
- **Information, Tickets, & Tours (ITT)**
- **T-shirts**
- **Banners**
- **Vinyl Decals**



Services Indirect Operations

- **Soft Drink Vending (Coke)**
- **Juice Vending**
- **Energy Drink Vending**
- **Snack Vending (Camp LeJeune)**
- **A-1 Dry Cleaners (located inside Main Exchange)**
- **American Clipper Barber Shops (Main Exchange, MAG-29, and Corner Café Barber Shops)**
- **FTD Flowers www.mccsnr.com for 20% discount**
- **ADKOS Vehicle Storage**
- **Redbox (DVD/Video game rentals) Next to chow hall and between MCX and Landing Pad**

Landing Pad

- **American Warrior Network (AWN) - In-Room Internet and Cable TV for barracks**
- **Laundromat**
- **Fed Ex**
- **Hour Time Square Watch Repair (drop-off repair and return inside)**



Station Chapel

**LCDR Marc Massie, Station
Chaplain**

**Father Eric Hoog
449-6068**



Command Brief

Naval Hospital Camp Lejeune

CDR David Webster, MC, USN
Director of Branch Clinics
Naval Hospital Camp Lejeune
8 October 2013

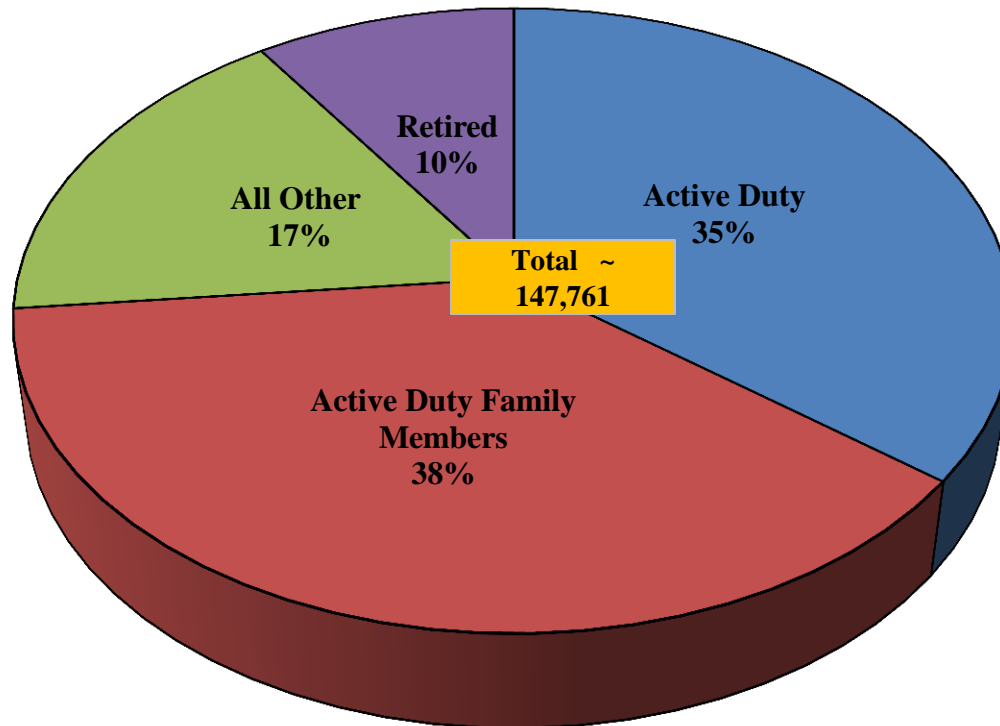


Beneficiary Population



Eligible for care
40 Mile Radius

30 % enrolled to NHCL



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Ensure Strength Through Caring



Services We Provide



- **Primary Care**

- Family Medicine
- Internal Medicine
- Pediatrics
- Branch Clinics
 - MCMH (French Creek)

- **Clinical Support Services**

- Intensive Care Unit
- Specialty Care Nursery
- Preventive Medicine
- Health Promotion
- Nutrition Management
- Substance Abuse Program
- Deployment Health Center
- EDIS
- Laboratory
- Pharmacy
- Radiology

- **Circuit Riders to Cherry Point**

- **Specialty Care**

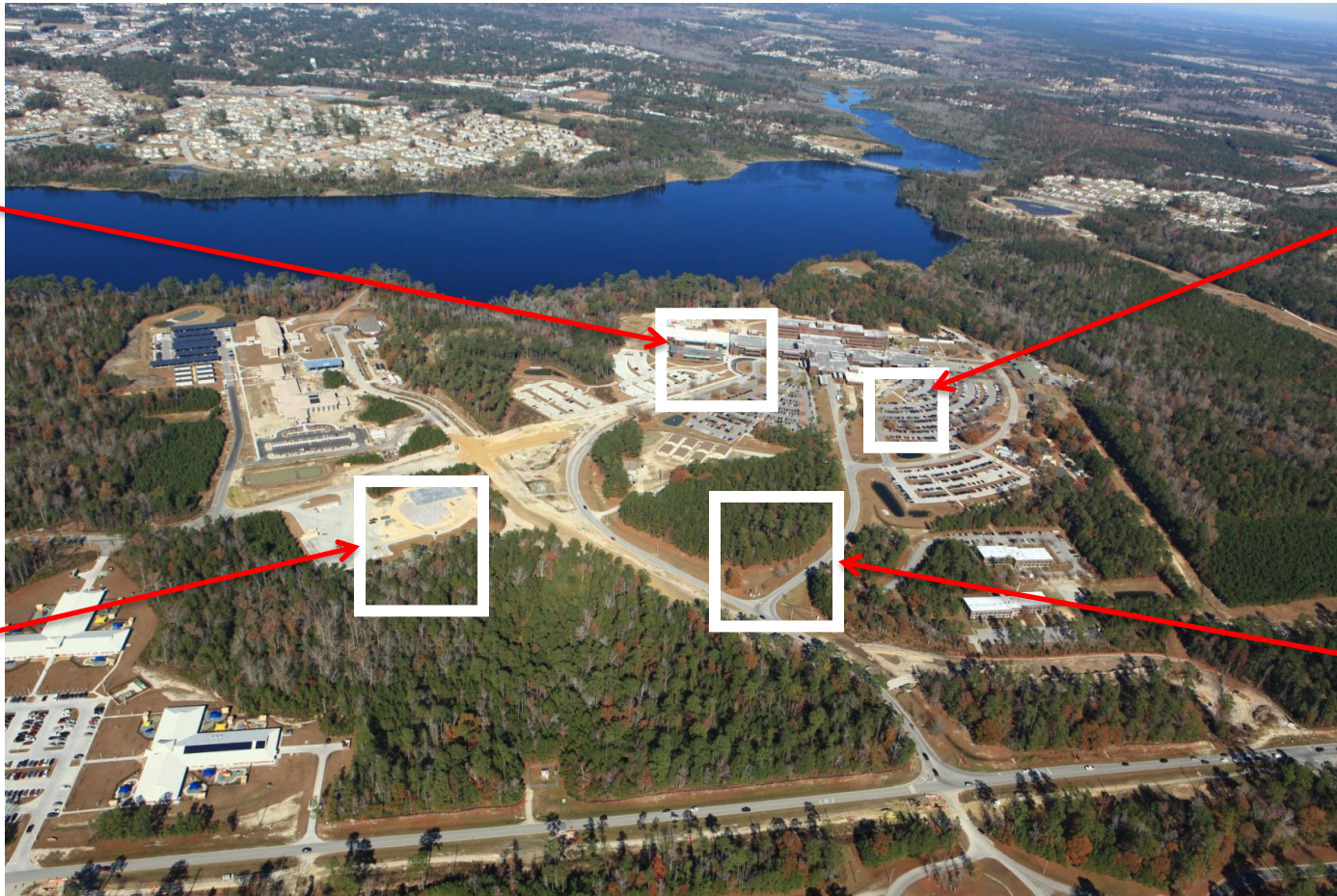
- Mental Health
- Emergency Medicine/Fast Track
- Internal Medicine (General, Neurology, Gastroenterology, Cardiology, Pulmonary, Critical Care)
- Neonatology
- Anesthesia/Pain Management
- Surgery (General, ENT, Eye, Ortho, Urology, OMFS,)
- OB/GYN (+Maternal -Fetal Medicine)
- Orthopedics (General, Podiatry, Spine Surgery)
- Physical Therapy/Occupational Therapy/Chiropractic
- Sports Medicine
- Dental (General/Pediatric)
- Dermatology
- Occupational Health
- Optometry
- Speech Therapy
- Neuropsychology
- Traumatic Brain Injury

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Ensure Strength Through Caring



Hospital Campus Expansion



New
Outpatient
Wing
Opened 22
July

New ED
Opened
27 August

Intrepid
Spirit
Opened
5 August

Pediatric
Clinic
Opens 2015

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Ensure Strength Through Caring

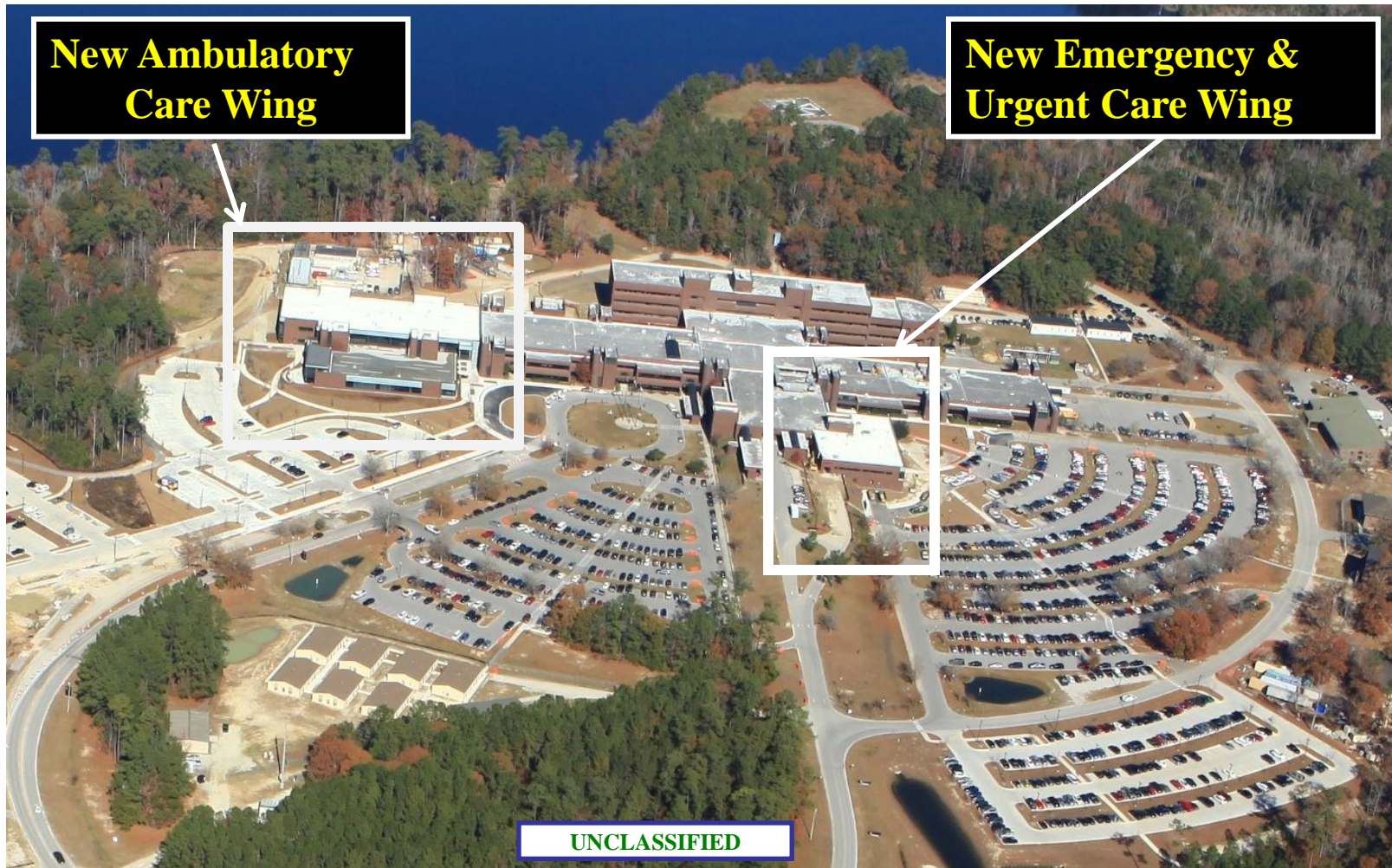


Expansion and Renovation



**New Ambulatory
Care Wing**

**New Emergency &
Urgent Care Wing**



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Ensure Strength Through Caring



MCAS New River



Enrollment:

506 Permanent ADSM; 1,800 Students per year; 3,300 Enrolled AD Family/Retired

Services:

Routine Primary Care	Physical Exams	Immunizations
Laboratory	Optometry	X-ray
GYN	Wellness Services	Pharmacy

Customer Base:

1. Primary Care for MCAS New River:
 - Headquarters and HQ Squadron
 - Center for Naval Aviation Tech Training
2. Family Medicine Clinic Enrollees
3. Ancillary Support:
 - Marine Aircraft Group 26 (10 units)
 - Marine Aircraft Group 29 (6 units)
 - Marine Wing Support Squadron 272

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Ensure Strength Through Caring



Summary



- Increasing capabilities and capacity
 - 30% enrollment increase
 - Enlarging medical education program
 - Enhanced specialty support and inpatient services
 - Community and Regional Medical Partnerships
- Challenges
 - Need for Primary care facilities
 - Completion of infrastructure to support hospital campus
 - Obtaining additional medical and support staff

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Ensure Strength Through Caring



Family Housing



CAPT Faunce
AC/S Facilities
451-3034

Nina McBroom
Regional Housing Program Manager
450-1627 ext. 202

Kristin Vauiso
MCAS New River AMCC
910-219-6461

Kathleen Murney
Project Director for AMCC
910-219-6317



Family Housing Inventory Aboard MCAS New River



- E1-E5 homes – 137
- E6-E9/Waterfall homes – 123
 - 48 occupied by Waterfall [single SNCOs; Qualified Selective Reserve; or Title 32 (National Guard); military retirees; DoD civilians] -
- O1-O6 homes - 89



PPV Referral / Assignment Process

“Waterfall”



The Military Housing Office is responsible to qualify and refer all applicants for Assignment to Privatized homes.

Categories of Referrals:

- (1) Active Duty and Active Duty Reserve; Qualified Foreign Exchange personnel with families
- (2) Active Duty Coast Guard personnel with families
- (3) Active Duty Military Bachelors
- (4) Active Duty Reserve Bachelors
- (5) Qualified Selective Reserve; or Title 32 (National Guard)
- (6) DOD Civilian
- (7) Military Retirees

- The PPV Partner notifies the MHO of intent to vacate of current resident. When notification is received, the MHO provides a referral from the categories above in Priority Order (Priority 1 and 2 are the preferred referrals).

- If no referral is provided 30 days after the actual vacate date; “**Waterfall**” to Priority 3-7 may be invoked

- If the Partner is unable to fill the homes with the 7 priorities of referrals listed above, they have the right, per the Business Agreement, to fill the home with unaffiliated civilians. To date, 5 unaffiliated civilians are residing aboard Cherry Point housing. Waterfall to Priority 3-7 is occurring at MCB Camp Lejeune, MCAS Cherry Point, and TriCommand (MCAS Beaufort/MCRD Parris Island/NH Beaufort)



Resident Energy Conservation Program



- Department of Defense initiative being implemented at all privatized housing in the United States
- Purpose: Reduce residential energy consumption by incentivizing energy conservation (rebates) and billing for excess use
 - Energy savings save money that can be used for housing services, maintenance and future renovations and contribute to Federal energy goals
- Method:
 - Residents receive rebates for consumption levels more than 10% below baseline for the month
 - Residents receive bill for consumption levels more than 10% above baseline for the month
 - Baseline is average consumption level for “like-type” homes for the given billing cycle
 - Minimum credit of \$25 before partner provides a rebate in order to save administrative costs
- Endstate: Lower overall energy consumption and return energy cost savings to improve housing services and maintenance and preserve funding for future renovations (improved family housing quality of life).





How is it going?



In a pilot program in South Carolina and Hawaii, the USMC saved more than 16 million kilowatt hours worth \$3.1 million from January 2011 to April 2013

Unusually cool weather make it difficult to measure savings at Camp Lejeune since live billing started in February 2013

Trends

- About 37% of residents consume within 10% of the baseline (above or below)
- About 31% of residents consume more than 10% of the baseline
 - Average bill is \$42
- About 32% of residents consume less than 10% of the baseline
 - Average rebate is \$39

Changes in like-type groups (LTG)

- Some units in Tarawa Terrace, Midway Park, and Paradise Point were separated into different like-type groups
- Affected units were given an additional 3 months of mock billing, after which time they were or will be returned to live billing



What can residents do?



Residents concerned about high consumption may take self-conducted surveys on their Partner's website:

- AMCC: Resident Energy Safari
- Lincoln: Home Energy Survey

Residents should also call in maintenance-related issues that affect energy consumption

Waivers may be requested to the Military Housing Office (Family Housing Division) for:

- Wounded Warriors who consume significant amounts of electricity as a direct result of their unique circumstances
- Families enrolled in Exceptional Family Member Program who consume significant amounts of electricity as a direct result of their unique circumstances

Contact the Family Housing Division for additional information.

Air conditioning is not an allowable reason for a waiver

Life-style circumstances (for example, family size or pets or hobbies) are not allowable reasons for waivers



Public Affairs

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Town Hall Presentation

- Video and written coverage of the Town Hall will be available here:
- Official Website: <http://www.newriver.marines.mil/>
- Official Facebook: www.facebook.com/mcasnewriver
- RotoVue out Oct. 23:
<http://www.camplejeuneglobe.com/rotovue>
- Pinterest on the 'RotoVue' Board:
<http://www.pinterest.com/mcieast>

QUESTIONS?



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